

# Closed-Circuit Television for Vacuum Air Tubes

## One- or Two-Way Video at the Drive-Up

### Consumer Experience

Provide line of sight between employees and consumers for more personal interaction at the drive-up channel.

### Mitigated Risk

Deter fraud by letting consumers know the drive-up area is being monitored remotely by operators.

### Design Flexibility

Allow operators to view customers from whatever location is most convenient, supporting branch transformation efforts.

### Video Advertising

Deliver marketing messaging via video display to consumers who may rarely enter a branch when operators are not on screen.



## Assisted Transaction Solutions

The Diebold Nixdorf Closed-Circuit Television (CCTV) for Vacuum Air Tubes (VATs) offering allows for a drive-up channel operator to provide a more personalized experience for consumers while working from a convenient location. It is ideal for enhancing the communication process when physical contact with a consumer is not possible, when video records of transactions are required or there is a desire to provide on-screen marketing messages for consumers. CCTV for VATs provides an added layer of security by making it clear to visitors that the drive-up is being monitored by operators. Available in both one-way and two-way video configurations, these aesthetically pleasing VAT upgrades fit in most architectural specifications and are ergonomically placed for both consumer and operator ease of viewing.

### SEAMLESS INTEGRATION WITH EXISTING SYSTEMS

Several configurations of the CCTV for VATs offering are available to meet varying customer needs. CCTV for VATs can be configured to allow as many as eight operators to view and serve up to 16 customers. An integrated 816 Video Matrix Switcher with the 816 Audio Switcher makes it easy for one-touch access for both audio and video per lane. The offering is compatible with Diebold's 816 Audio™ System, and it integrates easily with most Diebold and foreign VAT systems.

### CCTV FOR VATS CUSTOMER UNITS

The two-way version of Diebold's CCTV for VATs offering allows the consumer and operator to see one another during a transaction, improving consumer experience and allowing the operator to more easily identify the customer. The Customer Video Unit consists of a sunlightviewable 15" display and wide dynamic range transaction/surveillance camera enclosed in a granite gray housing that attaches to the side of the Customer VAT Unit in a drive-up lane. It features low power consumption, ease of operation, remote control by the operator, LED backlighting for sharp images and long display life, and a heartbeat LED and tamper switch for added security.

The one-way version of Diebold's CCTV for VATs offering features a wide dynamic range color camera in an environmentally controlled housing that attaches easily to the side of most Customer VAT Units. The operator can see consumers and monitor drive-up lanes, and consumers and operators communicate via two-way 816 Audio connection.

### CCTV FOR VATS OPERATOR UNITS

Two options exist for the Operator Video Unit. The Two-Way Vision Direct® Operator Unit features a 6.4" color flat-screen panel with a 1/3" pinhole camera mounted behind a mirror to promote operator viewing directly into the camera. The unit can be mounted on the desktop or wall and has a compact footprint for minimal counter-space coverage. The Two-Way LCD Operator Unit, alternatively, features a 10.4" or 15" color flat screen and 1/3" color camera with camera tilt adjustment. This unit also has a compact footprint and simplistic design. Both are designed to be used with an 816 Audio Console. The Operator Video Unit for One-Way features a 10.4" or 15" color flat-screen display for ease of viewing from the counter.

Whatever your drive-up banking setup may be, Diebold has a CCTV video solution for you. Contact your Diebold sales representative for more information.



To learn more, visit [DieboldNixdorf.com](http://DieboldNixdorf.com).