Multivendor Terminal Software | ProFlex4

An Open Software Platform that Drives Self-Service Networks to Integrate Across Touchpoints

Despite the move to digital and mobile technologies, the self-service channel remains a key component of a critical macro trend: connecting the physical world to the digital world.

Strongly influenced by experiences with personal computing, mobile technology and omnichannel retailing, today's consumers define the ideal self-service experience as one that is easy, fast, secure, consistent and personalized. Our approach to self-service software matches that expectation and redefines how consumers connect with their financial institution (FI) or retailer, making the experience more intuitive, quick, safe and personal. With ProFlex4 as the single software interface, organizations are able to maximize efficiencies in maintenance and replenishment, and provide a consistent, interactive consumer experience regardless of the hardware manufacturer.

FLEXIBILITY TO STREAMLINE

- Use of standard web technology (HTML5/CSS3) allows the creation of an outstanding customer experience, while keeping business logic separated from presentation
- Easily customize the application and processes via a common tooling suite for development, integration and optimization
- Supports business rules, messaging and marketing integration across multivendor environments for banking and nonbanking sectors

SEAMLESS, EFFICIENT CONSUMER EXPERIENCES

- Allows consumers to change their preference settings independently at the terminal
- Enables the use of customer-based preferences, such as a personal fast cash amount, preferred language and receipt preference (email and SMS receipts require additional software)
- Makes customer and main menu layout selected bill mix a standard transaction capability where supported by the network
- Multi-channel-enabling (e.g. prestaged, cardless assist, or direct core transactions) as an option when connected to the Vynamic Transaction Engine

SIMPLIFIED PROCESS LESSENS COMPLEXITY

- Tooling suite facilitates clear separation of Product and Project deliverables to streamline feature delivery
- Drag and drop features allows quick changes to design flow
- New technologies are easily added via a central and convenient system parameter configuration
- All project changes are captured and documented by the tooling suite with automatic error checking

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ProFlex4 Makes it Easier than Ever to Connect Physical and Digital Touchpoints.

FEATURES

- Rich graphical interface
- Omnichannel integration
- Industry standards and standard protocols: CEN/XFS, 91x, NDC, SOA, WMI and more
- Operating system support: Windows 10

SECURITY

- PCI compliance: PA-DSS 3.2 validated
- EMVCo Level 2
- Remote Key Management

CONFIGURABILITY

- Integrated development environment (IDE): ProFlex4 Tooling
- Simulation tools
- Test Tools
- Transaction flow
- Multiple languages
- Customizable receipts
- Voice guidance

STANDARD TRANSACTIONS

- Fully Touchless Withdrawal
- Contact and Contactless identification
- Account information
- Withdrawal, Fast Cash, Customer-Selected Bill Mix
- Dynamic Currency Conversion
- Deposit (Envelope, Cash, Checks, Mixed, Parallel)
- Recycling
- Payments
- Prepaid top up
- Single Balance Print or Display, Print Statement, mini statement
- PIN Services: Change PIN
- Stamps, Coupons
- Multi-language, Audio Support
- Marketing integration
- Marketing Message on Paper Receipt
- Secure User and Role-Based Access, Financial Replenishment, Media Replenishment, Diagnostics, Vendor Diagnostics, Terminal Set-up

CONNECTIVITY

- NDC / 91x
- TP.API into Vynamic Platform (dual rail or terminal driving)
- Custom (e.g. Web Services...)

OPTIONAL COMPONENTS CAN BE PURCHASED TO EXTEND THE FUNCTIONALITY

- Availability Management and Security capabilities offered via Managed Services