

Innovative Branch Concepts and Layouts



No matter if your FI is going to start a branch modernization project, downsizing branches, moving locations or looking for new, more efficient formats, we partner with you to create new concepts and designs. We assess your transformational strategy, your specific needs and local requirements and conditions to design the ideal solution. We ensure that your branch—and your brand—has a unique presence in the market, and that the layout supports an enhanced customer experience.

Diebold Nixdorf's experienced architects are experts in the financial industry, who plan and design innovative branch concepts for your branch, your off-premise location or self-service area.

- **Innovative design and unique presence:** We set the scene for your FI's identity. Our designs will highlight your branding and logo, embedding your corporate design into the new branch layout and presenting your identity visually while innovative concepts take care to meet consumer's changing expectations and integrate technology smoothly.
- **Industry focused architecture:** Our specialized in-house architects know your business, regulations, processes and how these impact design concepts to ensure improvements to your customers' branch experience. Combined with our deepest expertise in ATM and self-service technology you receive architectural plans that automatically consider all general and technological circumstances.
- **Interior and exterior design:** Depending on your needs we offer both. Beside optimized concepts an important part of the interior is furniture. DN can provide custom furniture which reflects the branding or future branch style and can be integrated smoothly to the new branch design. Highlighting the brand is also a key focus of our exterior design services, as required to ensure the branch complements its surroundings.

In addition to planning, concept and design, Diebold Nixdorf provides end-to-end management, coordination and execution of the implementation of your branch layout.

From Branch Architecture Design to Your Turn-Key Branch

Our scalable Branch Architecture Design Services follow defined process steps. Your organization decides what steps we support. We can manage the complete implementation phase once the architectural plans are determined and finalized. We take over end-to-end responsibility—including supplier management, construction management, equipment and finishing and everything needed—to deliver your turn-key branch. Our team looks forward to discussing your project to determine the services that best fit your needs.



Consultation

The process starts with a consultation—an individual and site-specific evaluation to define and align the strategic and site-specific goals and circumstances. This is generally a one-day on-site workshop.

The next project phase focuses on conceptual planning, scale drawings and cost estimation. We consider your goals along with local regulations and factors that will help you compete in your market and build your brand. The developed design becomes embedded into your corporate design—modern, localized and customized. The design also factors in branch processes and new technology.

New concepts and 3D renderings include interior and exterior design. If your organization uses our end-to-end services, our team will manage all approvals and turn those plans and designs into reality.

Branch Architecture Design Services include a broad variety of services including:

Consultation: Get advice from experienced designers who work exclusively with financial institutions.

- Analysis of demographic and geographical environment (incl. site visit)
- Integration of retail branch trends and strategic objectives
- Development of uniform market presence
- Meeting standards and regulations
- Rethink branch processes and space allocation, customer flows and resources
- Architectural support

Design & Conception: While focusing on the consumer experience, we incorporate your brand's design strategy into attractive and efficient spaces.

- Providing 3D renderings
- IT integration within self-service area



Design & Conception



Implementation

- Ergonomic workplace design
- Branch interior and exterior design incl. custom furniture
- Innovative branch design to enhance the customer experience

Implementation: From concept to reality, we ensure your branch comes to life beautifully, on-time and on-budget. Important success factors are monitoring of the compliant project execution, managing the requested suppliers, project documentation and construction supervision.

- Project and Construction Management
- Supplier Management
- Implementation of all equipment, including furniture, fixtures and accessories
- Execution, construction and documentation
- Site supervision

Bring your implementation project to life the right way. Contact your Diebold Nixdorf representative to get started.

WHY DIEBOLD NIXDORF?

DN AllConnect ServicesSM offers industry leading services that provide tailored, end-to-end solutions with a customer-first view. We help banks, credit unions and retailers accelerate their performance on a global scale. Using the foundational strength of our top-rated, technically trained service experts combined with data intelligence, we maximize availability and performance of your self-service channel while ensuring always-on compliance and security. From maintenance operations to business solutions to data-driven insights, only DN AllConnect Services delivers the expertise and innovation to help businesses thrive by identifying today's efficiencies and tomorrow's opportunities.